UNIVERSITY OF JAMMU

Overall Student Feedback

Department:
Name of the Programme:
Semester:

About the Programme

Please tick the relevant box:

1. Aims & objectives of the programme are well defined and stand communicated

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

2. The programme has a blend of theory & concepts as well as applied/latest information & knowledge

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

3. The programme provides knowledge & skills for the employability/entrepreneurship

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

4. The programme builds and enhances knowledge and interest in the area

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

5. The infrastructural facilities/ equipments are adequate & appropriate to the requirement of the programme

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

6. Teaching inputs are relevant & appropriate for the programme

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

7. The books/reference material are available & adequate for the programme

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

About the facilities at departmental Level

Please tick the relevant box:

A.) General Infrastructure

1. The department has adequate and well maintained infrastructure facilities for teaching-learning (Classrooms/ theatre halls/labs etc)

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

2. The classrooms are equipped with the necessary ICT facilities

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

3. The Department has back-up facility during power shut downs

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

4. Availability of clean drinking water facility in the Department

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

5. The washrooms are well maintained & cleaned

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

6. The students have access to internet and photocopying facility in the Department

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

7. The department has facilities for the differently-abled

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

B.) Library

1. The library has physical facilities like adequate seating space, adequate ventilation (Air Cooler/fans), and proper illumination.

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

2. Adequate number of books/copies of books available

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

3. Latest editions of text books, reference books, journals are available in the library

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

4. The library staff is helpful and cordial.

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

C.) <u>Governance</u>

1. Induction/orientation programmes are held at the beginning of the semester

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

2. Teaching plans of courses are circulated at the beginning of the semester

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

3. The attendance and notifications with respect to examinations are displayed timely on the notice boards

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

4. Grievances /problems, if any are redressed well in time at departmental level

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

5. Availability of suggestion boxes & mechanism for obtaining feedback is prevalent in the department

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

6. There is interaction with experts/resource persons from other Universities

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

7. There is interaction with experts from the Industry/any other field other than Higher Education Institution

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

8. Activities other than academics (cultural, sports etc) are actively held for the students

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

9. Academic activities like seminars, conferences, publishing magazines etc) organized regularly

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

10. Outreach/ community development programmes are held for the students

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

11. The Department provides campus placement opportunities

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

12. There is a strong Alumni network/Association of the Department.

5	Strongly agree	4	Agree	3	Not sure	2	Disagree	1	Strongly disagree

Analysis of the Student Feedback on Overall departmental facilities

FEEDBACK ABOUT THE PROGRAMMES

1-1.5	1.5-2	2-2.5	2.5-3	3-3.5	3.5-4	4-4.5	4.5-5
0	0	0	**3 Departments** • Geography • Geology • Law	**4 Departments** • Education(M.A) • Psychology • Urdu • Biotechnology	**12 Dpartments** • Education(M.Ed) • Dogri • SHTM(BBA-HM) • Statistics • Law School • Environmental Sc. • Library Sc. • Commerce • Political Sc. • Electronics • Economics • Computer Sc. & IT	**6 Departments** • The Business School • Botany • Chemistry • ICCcR & HRM • SHTM(MBA-HT) • Punjabi	**4 Departments** • Zoology • Human Genetics • Remote Sensing & GIS • Sanskrit
			(10.35 % of the departments fall under this range)	*(13.80 % of the departments fall under this range)*	*(41.37 % of the departments fall under this range)*	*(20.68 % of the departments fall under this range)*	*(13.80 % of the departments fall under this range)*

FEEDBACK ABOUT THE GENERAL INFRASTRUCTURE OF THE DEPARTMENTS EXCLUDING LIBRARIES

Number, Name of the Departments and percentage of Departments falling under the following range of Mean Scores

1-1.5	1.5-2	2-2.5	2.5-3	3-3.5	3.5-4	4-4.5	4.5-5
0	0	**2 Departments** ● Geography ● Law	**4 Departments** ● Geology ● Education (MA,M.Ed) ● Psychology ● Commerce	**5 Departments** ● Urdu ● Library Sc. ● Biotechnology ● Political Sc. ● Economics	**10 Departments** ● The Business School ● Dogri ● SHTM(MBA-HT ● SHTM(BBA-HM) ● ICCcR & HRM ● Statistics ● Law School ● Environmental Sc. ● Electronics ● Computer Sc. & IT	**6 Departments** ● Botany ● Chemistry ● Zoology ● Punjabi ● Sanskrit ● Computer Sc. & IT	**2 Departments** ● Human Genetics ● Remote Sensing & GIS
		(6.90 % of the departments fall under this range)	*(13.80 % of the departments fall under this range)*	*(17.24 % of the departments fall under this range)*	*(34.48 % of the departments fall under this range)*	*(20.68 % of the departments fall under this range)*	*(6.90 % of the departments fall under this range)*

FEEDBACK ABOUT THE LIBRARY OF THE DEPARTMENTS

Number, Name of the Departments and percentage of Departments   falling under the following range of Mean Scores

1-1.5	1.5-2	2-2.5	2.5-3	3-3.5	3.5-4	4-4.5	4.5-5
		1 Department • Geology	**2 Departments** • Geography • Law	**5 Departments** • Education(MA) • Education(M.Ed) • Psychology • Urdu • Electronics	**9 Departments** • Dogri • SHTM(BBA-HM) • Statistics • Environmental Sc. • Library Sc. • Commerce • Biotech • Economics • Computer Sc. & IT	**7 Departments** • The Business School • Botany • Chemistry • SHTM(MBA-HT) • Law School • Political Sc. • Punjabi	**5 Departments** • Zoology • ICCcR & HRM • Human Genetics • Remote Sensing & GIS • Sanskrit
		(3.45 % of the departments fall under this range)	*(6.90 % of the departments fall under this range)*	*(17.24 % of the departments fall under this range)*	*(31.03 % of the departments fall under this range)*	*(24.14 % of the departments fall under this range)*	*(17.24 % of the departments fall under this range)*

FEEDBACK ABOUT THE GOVERNANCE OF THE DEPARTMENTS

Number, Name of the Departments and percentage of Departments falling under the following range of Mean Scores

1-1.5		1.5-2	2-2.5	2.5-3	3-3.5	3.5-4	4-4.5	4.5-5
			1 Department ● Law	**2 Departments** ● Geography ● Geology	**6 Departments** ● Education(M.A) ● Psychology ● Statistics ● Library Sc.(B.LISc) ● Commerce ● Biotech	**13 Departments** ● Education(M.Ed) ● The Business School ● Dogri ● SHTM(MBA-HT) ● Chemistry ● ICCcR & HRM ● Urdu ● Law School ● Environmental Sc. ● Library Sc(MLISc) ● Political Sc. ● Electronics ● Economics	**5 Departments** ● Botany ● Zoology ● SHTM(MBA-HT) ● Human Genetics ● Punjabi	**2 Departments** ● Remote Sensing & GIS ● Sanskrit
			(3.45 % of the departments fall under this range)	*(6.90 % of the departments fall under this range)*	*(20.70 % of the departments fall under this range)*	*(44.82 % of the departments fall under this range)*	*(17.24 % of the departments fall under this range)*	*(6.89 % of the departments fall under this range)*

Department-Wise Comparative Analysis of the Student Feedback on Overall departmental facilities for the years 2016, 2017, 2018,2019

Faculty of Arts

Department of Buddhist Studies

Parameter	2016	2017	2018	2019
Feedback About the Programme	4.15	4.13	4.17	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	3.89	3,39	3.04	NA
Feedback about the Library of the Departments	4.29	4.66	4.48	NA
Feedback About the Governance of the Department	3.70	3.70	3.47	NA

Department of Dogri

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.90	4.14	3.77	3.90
Feedback about the General Infrastructure of the Departments excluding Libraries	3.92	3.81	3.51	3.55

Feedback about the Library of the Departments	4.05	4.0	3.97	3.70
Feedback About the Governance of the Department	3.80	3.94	3.72	3.68

Department of English

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.48	NA	3.66	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	3.13	NA	3.24	NA
Feedback about the Library of the Departments	3.57	NA	3.71	NA
Feedback About the Governance of the Department	3.16	Na	3.47	NA

Department of Hindi

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.89	4.05	4.01	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	3.46	3.59	3.37	NA

Feedback about the Library of the Departments	3.07	3.85	3.10	NA
Feedback About the Governance of the Department	3.58	3.65	3.61	NA

Department of Sanskrit

Parameter	2016	2017	2018	2019
Feedback About the Programme	4.25	4.30	4.57	4.66
Feedback about the General Infrastructure of the Departments excluding Libraries	3.79	4.08	3.86	4.26
Feedback about the Library of the Departments	3.85	4.38	4.18	4.62
Feedback About the Governance of the Department	3.79	4.23	4.23	4.56

Department of Punjabi

Parameter	2016	2017	2018	2019
Feedback About the Programme	4.72	4.57	4.5	4.40
Feedback about the General Infrastructure of the Departments excluding Libraries	4.13	4.17	4.31	4.13

Feedback about the Library of the Departments	4.57	4.67	4.6	4.20
Feedback About the Governance of the Department	4.24	4.55	4.6	4.26

Department of Urdu

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.37	3.37	3.40	3.38
Feedback about the General Infrastructure of the Departments excluding Libraries	3.46	3,46	3.09	3.46
Feedback about the Library of the Departments	3.46	3.46	3.39	3.47
Feedback About the Governance of the Department	3.60	3.60	3.60	3.70

Faculty of Business Studies

Department of Commerce

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.66	3.71	3.63	3.50
Feedback about the General Infrastructure of the Departments excluding Libraries	2.80	2.76	2.24	2.60
Feedback about the Library of the Departments	3.30	3.42	3.38	3.60
Feedback About the Governance of the Department	3.39	3.41	3.32	3.40

The Business School

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.91	4.02	NA	4.04
Feedback about the General Infrastructure of the Departments excluding Libraries	4.09	3.68	NA	3.82
Feedback about the Library of the Departments	3.79	3.81	NA	4.39
Feedback About the Governance of the Department	3.69	3.98	NA	3.97

School of Hospitality and Tourism Management

Parameter	2016		2017		2018		2019	
	BBA-HM	MBA-HT	BBA-HM	BBA-HM	BBA-HM	MBA-HT	BBA-HM	MBA-HT
Feedback About the Programme	NA	3.74	4.01	3.54	3.63	3.63	3.54	4.22
Feedback about the General Infrastructure of the Departments excluding Libraries	NA	3.72	4.05	3.67	3.81	3.81	3.64	3.54
Feedback about the Library of the Departments	NA	3.77	3.72	3.40	3.69	3.73	3.89	3.95
Feedback About the Governance of the Department	NA	3.63	3.98	3,09	3.80	3.87	3.71	3.79

Centre for ICCcR& HRM

Parameter	2016	2017	2018	2019
Feedback About the Programme	4.17	3.8	4.20	4.22
Feedback about the General Infrastructure of the Departments excluding Libraries	4.01	3.6	4.16	3.54
Feedback about the Library of the Departments	3.8	3.7	4.23	3.95

Feedback About the Governance of the Department	4.04	3.8	4.18	3.79

Faculty of Education

Department of Education

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.62	3.62	3.47	3.03
Feedback about the General Infrastructure of the Departments excluding Libraries	2.87	2.96	2.45	2.54
Feedback about the Library of the Departments	3.62	3.62	3.33	3.19
Feedback About the Governance of the Department	3.44	3.44	3.21	3.25

Faculty of Law

Department of Law

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.41	3.54	3.55	2.89
Feedback about the General Infrastructure of the Departments excluding Libraries	2.83	2.90	3.10	2.37
Feedback about the Library of the Departments	3.92	3.90	4.01	2.90
Feedback About the Governance of the Department	2.69	3.10	2.87	2.23

The Law School

Parameter	2016	2017	2018	2019
Feedback About the Programme	2.49	NA	2.20	3.90
Feedback about the General Infrastructure of the Departments excluding Libraries	2.02	NA	2.18	3.55
Feedback about the Library of the Departments	2.73	NA	2.55	4.19
Feedback About the Governance of the Department	2.05	NA	2.15	3.71

Faculty of Life Sciences

Department of Botany

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.70	4.45	4.66	4.13
Feedback about the General Infrastructure of the Departments excluding Libraries	3.56	4.26	4.65	4.18
Feedback about the Library of the Departments	4.08	4.43	4.70	4.38
Feedback About the Governance of the Department	3.25	4.06	4.54	4.20

School of Biotechnology

Parameter	2016	2017	2018	2019
Feedback About the Programme	4.21	4.0	3.79	3.39
Feedback about the General Infrastructure of the Departments excluding Libraries	3.86	4.0	3.53	3.42
Feedback about the Library of the Departments	4.66	4.0	3.89	3.53
Feedback About the Governance of the Department	3.76	3.66	3.42	3.19

Department of Environmental Sc.

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.58	3.78	3.46	3.89
Feedback about the General Infrastructure of the Departments excluding Libraries	2.93	3.72	3.39	3.79
Feedback about the Library of the Departments	3.26	3.83	3.35	3.94
Feedback About the Governance of the Department	3.45	3.73	3.17	3.79

Department of Zoology

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.37	4.29	4.27	4.49
Feedback about the General Infrastructure of the Departments excluding Libraries	3.44	4.27	4.12	4.41
Feedback about the Library of the Departments	3.44	4.33	4.45	4.63
Feedback About the Governance of the Department	3.44	4.23	4.01	4.40

Department of Human Genetics

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.86	4.15	4.22	4.71
Feedback about the General Infrastructure of the Departments excluding Libraries	2.77	3.18	4.23	4.59
Feedback about the Library of the Departments	4.77	4.60	4.30	4.87
Feedback About the Governance of the Department	2.59	2.85	4.10	4.33

Faculty of Mathematical Sciences

Department of Computer Sc.

Parameter	2016	2017	2018	2019(M.Tech)
Feedback About the Programme	3.35	NA	NA	3.84
Feedback about the General Infrastructure of the Departments excluding Libraries	2.75	NA	NA	3.77
Feedback about the Library of the Departments	3.02	NA	NA	4.23
Feedback About the Governance of the Department	3.18	NA	NA	3.66

Department of Mathematics

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.81	NA	NA	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	3.10	NA	NA	NA
Feedback about the Library of the Departments	3.82	NA	NA	NA
Feedback About the Governance of the Department	2.91	NA	NA	NA

Department of Statistics

Parameter	2016	2017	2018	2019
Feedback About the Programme	4.10	3.87	4.28	3.85
Feedback about the General Infrastructure of the Departments excluding Libraries	4.26	4.06	4.33	3.98
Feedback about the Library of the Departments	4.46	4.14	4.48	3.91
Feedback About the Governance of the Department	3.51	3.49	4.15	3.42

Faculty of Sciences

Department of Chemistry

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.9	3.76	4.10	4.16
Feedback about the General Infrastructure of the Departments excluding Libraries	3.58	3.76	3.96	4.15
Feedback about the Library of the Departments	3.74	4.10	4.22	4.22
Feedback About the Governance of the Department	3.98	3.64	3.73	3.95

Department of Electronics

Parameter	2016 (Phy & Elect.)	2017	2018	2019
Feedback About the Programme	3.65	3.80	3.71	3.86
Feedback about the General Infrastructure of the Departments excluding Libraries	3.29	3.34	3.47	3.74
Feedback about the Library of the Departments	3.35	3.50	3.34	3.49

Feedback About the Governance of the Department	3.11	3.54	3.50	3.57

Department of Geography

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.47	2.86	3.11	2.90
Feedback about the General Infrastructure of the Departments excluding Libraries	2.94	2.54	2.29	2.20
Feedback about the Library of the Departments	3.62	3.14	3.23	2.90
Feedback About the Governance of the Department	3.09	2.66	2.68	2.41

Department of Geology

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.47	NA	NA	2.57
Feedback about the General Infrastructure of the Departments excluding Libraries	2.94	NA	NA	2.51
Feedback about the Library of the Departments	3.62	NA	NA	3.40

Feedback About the Governance of the Department	3.09	NA	NA	2.41

Department of Home Sc.

Parameter	2016	2017	2018	2019
Feedback About the Programme	2.23	4.06	4.25	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	3.13	4.30	4.12	NA
Feedback about the Library of the Departments	2.45	4.40	4.14	NA
Feedback About the Governance of the Department	3.23	4.06	3.94	NA

Department of Physics

Parameter	2016 (Phy. & Elect.)	2017	2018	2019
Feedback About the Programme	3.65	3.73	3.80	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	3.29	4.05	4.0	NA

Feedback about the Library of the Departments	3.35	3.82	4.1	NA
Feedback About the Governance of the Department	3.11	3.37	3.80	NA

Department of Remote Sensing & GIS

Parameter	2016	2017	2018	2019
Feedback About the Programme	NA	4.58	NA	4.67
Feedback about the General Infrastructure of the Departments excluding Libraries	NA	4.55	NA	4.63
Feedback about the Library of the Departments	NA	4.47	NA	4.71
Feedback About the Governance of the Department	NA	4.50	NA	4.54

Faculty of Social Sciences

Department of Economics

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.74	3.86	NA	3.79
Feedback about the General Infrastructure of the Departments excluding Libraries	3.16	3.04	NA	3.23
Feedback about the Library of the Departments	3.38	3.82	NA	3.87
Feedback About the Governance of the Department	3.24	3.54	NA	3.56

Department of History

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.61	NA	NA	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	2.90	NA	NA	NA
Feedback about the Library of the Departments	3.45	NA	NA	NA
Feedback About the Governance of the Department	3.34	NA	NA	NA

Department of Library & Information Sc

Parameter	2016		2017		2018		2019	
	BLIS	MLIS	BLIS	MLIS	BLIS	MLIS	BLIS	MLIS
Feedback About the Programme	3.75	4.05	3.98	3.95	3.61	3.95	3.86	3.75
Feedback about the General Infrastructure of the Departments excluding Libraries	3.32	3.77	3.42	3.76	3.33	3.86	3.38	3.44
Feedback about the Library of the Departments	3.89	3.86	3.73	3.99	3.56	3.63	3.64	3.82
Feedback About the Governance of the Department	2.25	3.46	3.68	3.41	3.39	3.77	3.45	3.61

Department of Lifelong Learning

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.90	3.64	3.67	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	3.73	3.67	3.71	NA
Feedback about the Library of the Departments	3.72	3.77	4.02	NA
Feedback About the Governance of the Department	3.44	3.49	4.0	NA

Department of Psychology

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.10	3.84	NA	3.44
Feedback about the General Infrastructure of the Departments excluding Libraries	2.68	3.26	NA	2.75
Feedback about the Library of the Departments	3.69	4.1	NA	3.14
Feedback About the Governance of the Department	3.0	3.75	NA	3.0

Department of Political Sc.

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.84	NA	NA	3.89
Feedback about the General Infrastructure of the Departments excluding Libraries	2.81	NA	NA	3.19
Feedback about the Library of the Departments	3.77	NA	NA	4.07
Feedback About the Governance of the Department	3.33	NA	NA	3.52

Department of Sociology

Parameter	2016	2017	2018	2019
Feedback About the Programme	3.84	NA	NA	NA
Feedback about the General Infrastructure of the Departments excluding Libraries	2.98	NA	NA	NA
Feedback about the Library of the Departments	3.69	NA	NA	NA
Feedback About the Governance of the Department	3.70	NA	NA	NA